







When the confidentiality and security of your data is a must, trust the cloud fax portfolio used by 12 million businesses worldwide, including nearly half of the Fortune 500.

eFax Secure™, available as a complement to our enterprise-level eFax Corporate® solution for business-critical faxing, is the ideal solution to protect your sensitive and confidential faxes. eFax Secure offers an email-driven and convenient process for receiving faxes securely over the web. We also help keep your business in compliance with HIPAA, GLBA, SOX and other federal regulations.

eFax: The world's most experienced provider of secure online fax solutions. Securely faxing hundreds of billions of fax pages since 2000.



Highest Encryption Levels 256-bit AES and TLS encryption protect your inbound faxes immediately



Tier-III Secure ServersServers in highly secure data centers keep your faxes protected 24/7/365.



Transport Layer Security (TLS)
Is opened and a PIN required when
you access your fax online

How eFax Secure Works

When you receive a fax through your eFax Secure account, the service automatically and immediately encrypts the fax — using 256-bit encryption — and stores it securely in your eFax account online while notifying you (via email) that the fax is available.

Included in this email notification is a URL. When you click on the link, a Transport Layer Security (TLS) connection is made and you will be prompted for your eFax Secure credentials (login ID and PIN) to view the fax. eFax Corporate has upgraded from SSL encryption to the newer and even more secure TLS encryption protocol.

No sensitive information is ever directly transmitted, as the fax remains on our server – you view it from there. Additionally, the fax can remain encrypted and securely stored as long as you need it, reducing strain on your local email servers and storage devices.



The Most Robust, Reliable Secure Faxing Solution



Automatic 256-bit encryption of inbound faxes



Protection Act and other regulations



Access to hosted faxes controlled by password



TLS-encrypted login link to access stored faxes



Storage and audit trail of your faxes, secured with AES 256-bit encryption on the cloud



Secure servers in multiple data centers rated Tier-III or higher (for N+1 redundancy) offer 99.98% availability



Compliance enablement with NHS, Data



Email URL to password-protected download page

About eFax Corporate

eFax® is the world's leading cloud fax solution, with more than 11 million customers worldwide. eFax lets users receive, review, edit, sign, send and store faxes by email or through a web interface. eFax offers plans for individual users and provides corporate solutions. eFax is a brand of the j2 Cloud Connect division of j2 Global®, Inc. and a registered trademark of j2 Cloud Services™, Inc. and j2 Global Holdings Ltd. Learn more at enterprise.efax.com.



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