

Accelerate Digital Transformation With eFax Enterprise API

Cloud Fax Integration Made Simple.

Accelerate digital transformation, improve data interoperability, and streamline communications with the new eFax Enterprise RESTful application programming interface (API).

Our standards-based API is designed for easy integration with mission-critical applications in high-volume production fax environments, especially for highly regulated industries where compliance and security come first.

Key Benefits



Integrate Fax Processes

Fax directly from your CRM, ERP or Electronic Healthcare Systems (EHR) applications via our secure Fax API.



Compliant Fax API

Complies with HIPAA, GLBA, SOX and other regulatory requirements, including GDPR. We Sign BAAs.



Maximum Fax Security

The Fax API uses TLS 1.2 encryption for fax transmissions, and AES 256-bit encryption for fax storage.



RESTful API

Simplify the application integration process with the scalable and flexible RESTful development standard.



Advanced Auditing

The system maintains audit logs for all sent and received fax documents and files. View 20 different tracking and reporting metrics.



Unified with eFax Corporate®

Our API is unified with eFax Corporate offering users access to every feature available.

More Reasons for eFax Enterprise API

The eFax Enterprise API enables high-volume faxing directly from customer applications, providing a unified faxing and billing environment that simplifies the fax administration process.

- Access cloud faxing directly from within electronic healthcare applications for increased efficiency and productivity.
- Includes both Faxing and Provisioning capabilities.
- An Administration API lets you easily add, delete or change users.
- Based on the RESTful standard for application development, which simplifies the application integration process.
- A unified fax and billing experience for eFax Corporate® and the API so you will receive one bill for both products.
- A secure API Portal for private access to account settings, technical documentation and specifications, as well as a Sandbox for testing.
- Supports Token-based authentication using the Oauth2 standard.

Use Cases for Healthcare, Finance or any Large Service Organization

eFax Enterprise API provides a unified environment for faxing and billing, simplifying the administration process by enabling the direct provisioning of accounts for both eFax Corporate® and API users. Healthcare organizations that need to transmit large quantities of medical orders and prescriptions can integrate faxing directly into the EHR, eliminating the need to print and fax hard copy documents.



Inbound Fax Features

An inbound fax arrives at your fax number as a PDF or TIFF file where it is securely stored until downloaded to your application.

The transmission metadata is added to your usage logs and is available online.

Outbound Fax Features

Your outbound document is faxed to your customer.

Unique transmission IDs are applied to outbound faxes for tracking and reporting.

Custom retry schemes are available for number of retries and retry interval.

About eFax Corporate

eFax Corporate is the leading HITRUST CSF® certified digital cloud-faxing solution, trusted by five of the top 10 global enterprises and four of the top 10 Fortune 500 healthcare companies. The eFax Corporate product transmits billions of documents annually and is widely used in the USA, Canada, Europe, and Asia-Pacific. Its appeal and success are built around three key features: the widest selection of phone numbers; an easy way to send and receive faxes and voicemail by email; and a fast, reliable and secure communications network. As a core product of Consensus Cloud Solutions' leading interoperability suite, it creates operational efficiencies and enhances communications for paper-reliant industries such as healthcare, legal, insurance, manufacturing, finance, and real estate.

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About Consensus Cloud Solutions

Consensus Cloud Solutions, Inc. (NASDAQ: CCSI) is the world's largest digital fax provider and a trusted global source for the transformation, enhancement and secure exchange of digital information. We leverage our 25-year history of success by providing advanced data transformation solutions for regulated industries such as healthcare, finance, legal, insurance, real estate and manufacturing, as well as technology for the state and federal government. Our solutions consist of [cloud faxing](#); [digital signature](#); [interoperability](#); [intelligent data extraction using natural language processing and artificial intelligence](#); [robotic process automation](#); and [workflow enhancement](#). For healthcare providers, we also offer a powerful integration platform that connects Consensus' products to EHR solutions, legacy systems, and other cloud applications. Our solutions can be combined with managed services for optimal outcomes. For more information about Consensus, visit [consensus.com](https://www.consensus.com) and follow [@ConsensusCS](https://twitter.com/ConsensusCS) on Twitter to learn more.

Worldwide Headquarters



Consensus Cloud Solutions Inc.
700 S. Flower St., 15th Floor,
Los Angeles, CA 90017



Contact U.S. Sales:
866-286-1901



Email us at:
corporatesales@mail.efax.com



Web:
enterprise.efax.com

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