

# PIPEDA and Cloud Faxing





# **Highly Secure Data Centers**

Our Tier III and Tier IV colocations maintain current SSAE16 or SOC2 Certifications to help keep your faxes protected - and compliant - 24/7.



# Flexible Integration Options

Includes XML APIs, SAP, and Salesforce integrations with optional TLS.



# **Document Management**

Document control and online fax archiving meets PIPEDA's auditability demands.



## Transmission Tracking

Tracking faxes with audit trail logging helps meet PIPEDA requirements.



### TLS Encryption in transit

TLS Encryption of data in transit with AES 256-bit Encryption of data at rest.

# eFax Corporate® Statement on PIPEDA

eFax Corporate® is committed to protecting the personal information you transmit using our product. Canada's PIPEDA, or the Personal Information Protection and Electronic Documents Act, addresses the way organizations collect, use and manage personal information. Personal information may be defined as "any factual or subjective information, recorded or not, about an identifiable individual". For more information about PIPEDA, click here on the internet.

Principle 7 of PIPEDA, in particular, deals with the safeguarding of personal information. Section 4.7.3 states:

The methods of protection should include

- (a) physical measures, for example, locked filing cabinets and restricted access to offices:
- (b) organizational measures, for example, security clearances and limiting access on a "need-to-know" basis; and
- **(c)** technological measures, for example, the use of passwords and encryption.

# eFax Corporate Can Help Your Business Comply with PIPEDA Requirements

eFax Corporate® has implemented physical, organization and technical safeguards to protect personal information being communicated using our product and services, and optionally implements data sovereignty measures to keep data within the country.





# **About eFax Corporate**

eFax® is the world's leading online fax solution, with more than 11 million customers worldwide. eFax lets users receive, review, edit, sign, send and store faxes by email or through a web interface. eFax offers plans for individual users and provides corporate solutions.

To learn more about outsourcing to a cloud fax model with eFax Corporate, visit us at: enterprise.efax.com



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# J2 Global Canada - Ontario Office



2 Gurdwara Road, Suite 300 Ottawa, ON, Canada K2E-1A2



Contact North American Sales: 888-532-9265



Email us at:

corporatesales@mail.efax.com



Web:

enterprise.efax.com

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